Mindboard
Leading the curve in modernization of today's enterprises
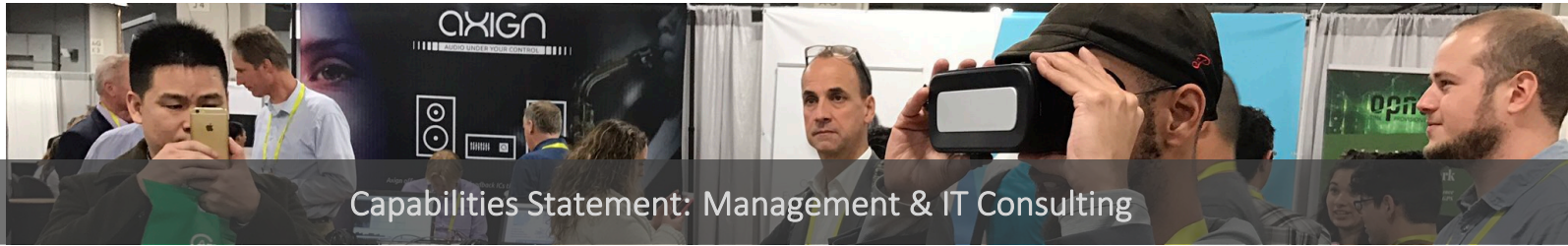
Capabilities Statement: Management & IT Consulting

Contact

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Established in 2011, Mindboard is an enterprise modernization firm specializing in assisting clients to improve their operations across functional areas. Mindboard's technology strategy streamlines implementation through strategic assessments, risk analysis, engaging best practices in user experience, and leveraging focused technology product lines for the best outcomes.

Past Performance

Our recent business consulting engagements have been at:

- Town of Paradise Valley, AZ
- City of Wilsonville, OR
- City of Renton, WA
- City of Green, OH
- Maryland Port Administration,
- Bremerton Housing Authority, WA
- Blount County, TN
- Castaic Lake Water Agency, CA
- City of Raleigh, NC
- GDRTA, Dayton, OH
- WRTA, Youngstown, OH
- Baltimore County, MD
- Montgomery County, MD
- State of MD, Department of HS
- Verizon Enterprise Systems (VES)
- Rutgers University
- CIGNA Health
- Department of Labor (DOL)
- FDIC

Our ConsultingPracticeCompetencies

Mindboard is a management & IT professional services specializing in client engagements of modular deliverable based task orders for end to end delivery starting with setting up a PMO closely interacting with the development, oversight of requirements, PI mapping, epics/stories, sprints, user demos/tests, instructional design & training, configuration management, implementation as well as Tier 1/2/3 activities in form of O&M support. The range of services we provide includes the following:

* **Project & Program Management** Office
* **Agile & SCRUM** Management

* **Organizational Change** Management
* **Risk Assessment**

* **Business Process Mapping** & Redesign
* **Quality** Assurance

* **Strategic Planning** & Tech. Assessment
* **Independent (IV&V)** Validation Verification

Our Differentiators

Mindboard's 3-dimensional methodology (People, Process, Technology - PPT) develops an understanding of each of the functional elements within any ecosystem. Our development approach extends the strategy, scope of the business & technical objectives through our core strength in end-to-end delivery. These technology solutions leverage our depth of experience in business & technical consulting alongside COTS and custom products development, offering practical and measurable success to our clients.

Experience:
* 30+ engagements over last 5 years.
* Significant public sector experience.
* Industry best practices and experience with products that are relevant to most governmental agencies.
* Robust Business Process Mapping and Redesign expertise, applying Lean Six Sigma, PMI and other proven methodologies.

Client Service:
* Well-earned reputation for providing superior customer service resulting in new clients and high retention rate with existing accounts.
* Significant and on-going commitment to govt. clients.

Approach:
Proven approach w/ a tailored set of tools and templates that reduces client risk.

Vendor Independent:
We have no affiliations with software or hardware vendors and work on behalf of our clients as objective advisors.

Our Project Management Capabilities

We apply a project management methodology based on the principles in the **Project Management Body of Knowledge (PMBOK).** Highlights include:

- Strategic alignment with the organization's goals;
- Effective and strong governance that provides roles and responsibilities, decision making, processes, tools, and enforcement mechanisms;
- Comprehensive organizational structure and leadership ;
- Portfolio management methodology and processes; and
- Delivery methodologies and supporting processes for successful project execution.